

## MAGNOLIA RENTAL PROPERTY MANAGEMENT RESIDENT BENEFITS PROGRAM



### Resident Benefit Package

Magnolia Rental Property Management is now providing a Residential Benefit Package for our tenants!

- Tenant Insurance Program
- Claim Assistance
- Resident Portal
- After Hours Contact
- Multiple Payment Options
- Self-inspection Available
- No lease preparation fees
- Convenient move-in
  - Lockbox
  - Self-Inspection
  - E-sign lease
  - Utility Concierge
- Credit Score Enhancement
- Home Buyers Assistance



**TENANT INSURANCE PROGRAM** --Magnolia Rental Property Management has procured and instituted a master tenants policy that is included in the Resident Benefits Package. Tenant shall receive, without an insurance application or insurance credit check, insurance provided by Magnolia Rental Property Management upon the execution of the lease agreement. This insurance shall remain in full force at all times during the term of this Agreement. Subject to the terms, exclusions, and limitations provided therein, Magnolia Rental PM master tenant's policy provides the tenant with Liability: \$100,000, Tenant Contents \$10,000. The tenant's insurance will commence on the move-in date, or the first day of the month following signing, is governed by the lease agreement.

**CLAIM ASSISTANCE**-Magnolia Rental PM will coordinate between the tenant and insurance company for filing claims as needed.

**24-Hour Maintenance Coordination Services:** Report maintenance concerns outside of normal business hours via the online portal or by calling 864-894-2191.

**Resident portal**—Free access to register, lease, payments, work order submission 24/7

**Multiple Payment Options\***—phone, credit card, ACH, money order, check, mail, app/online portal, your bank

**Self-inspection** available—for convenience, you can complete your move in inspection via a phone app, at a time that fits your schedule. Self-inspection may be available for periodic inspections

**No lease signing fees** for lease preparation (or renewal)

**Electronic Signing**—Electronic signature available for signing (initial lease and renewal)

**Lockbox** at the property for convenient move in after lease signing

**Credit Score Enhancement**—For those that wish to use on-time rent payment to increase their credit score

**Home Buying Assistance**—For those who want to move onto home ownership, we'll help you get there.



Disclaimer: Resident Benefits package is REQUIRED with ALL Magnolia Rental Property Management lease agreement. Resident Benefit Package will be billed on the 1<sup>st</sup> of each month (\$20). The total monthly cost of the Resident Benefits Package is all inclusive, and no discounts will be given if any element of the package is unavailable due to any limitation at a specific property.